

HOLY CROSS COLLEGE (AUTONOMOUS)

(Affiliated to M.S. University, Tirunelveli)

**Accredited with A+ Grade (CGPA 3.35 – 4th Cycle) by
NAAC**

Nagercoil - 629 004, Tamil Nadu, India



CONSUMER CLUB ANNUAL REPORT (2019 -2020)



PROGRAMME ORGANISED

S. NO.	DATE	TITLE OF THE PROGRAMME	VENUE	NO. OF BENEFICIARIES
1.	12.07.2019	Introduction Day	Room No. 91	81
2.	22.07.2019	Talk on Consumer Club of Holy Cross College (Autonomous), Nagercoil & Game on Consumer Alertness	Room No. 91	65
3.	05.08.2019	Talk on "Role of Consumers"	In Front of St. Joseph's Hall	99
4.	21.08.2019	Adulteration in Food Items	Room No. 91	98
5.	03.09.2019	Talk on "Consumer Rights"	Room No. 91	108
6.	12-09-2019	Talk on "Consumer Court"	In Front of St. Joseph's Hall, Holy Cross College (Autonomous), Nagercoil	55
7.	26.09.2019	Talk on the "Consumer Protection"	Room No. 91	59
8.	09.10.2019	Game on "Consumer Rights"	In front of St. Joseph's Hall	70
9.	29-11-2019	Talk on "Consumer Rights Protection Council"	Room No. 91, Holy Cross College (Autonomous), Nagercoil	67
10.	11-12-2019	Talk on "Interesting Facts on Consumer Dispute Redressal Forum"	In front of St. Joseph Hall	71
11.	18.12.2019	Talk on "Consumer complaints and Grievances"	Golden Jubilee Hall	29
12.	07.01.2020	Talk on "Recent trends in Consumer Awareness"	Golden Jubilee Hall, Holy Cross College (Autonomous), Nagercoil	77
13.	21.01.2020	Game on "Online Shopping Awareness"	In Front of Library, Holy Cross College (Autonomous), Nagercoil	52
14.	29.1.2020	Talk on "Consumer Rights"	In Front of Library, Holy Cross College (Autonomous), Nagercoil	97
15.	10.02.2020	Talk on "Consumer taste and preferences"	In Front of Library, Holy Cross College	87

			(Autonomous), Nagercoil	
16.	18.02.2020	Talk on “Consumer relief on complaints”	In Front of Library, Holy Cross College (Autonomous), Nagercoil	81
17.	13.03.2020	Debate on “Consumer Awareness”	In Front of Library, Holy Cross College (Autonomous), Nagercoil	74

Title of the Programme: Introduction Day

Date: 12.07.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Intro to Consumer Club

Resource Person: Ms. K. Baby, Assistant professor of History. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students have inculcated friendly relationship with each other

No. of Beneficiaries: 81

Venue: Room No. 91, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on Consumer Club of Holy Cross College (Autonomous), Nagercoil & Game on Consumer Alertness

Date: 12.07.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Intro to Consumer Club of Holy Cross College (Autonomous), Nagercoil

Resource Person: Ms. A. Franklin Ragila, Assistant professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood motto, logo and the objectives of Consumer Club, Holy Cross College (Autonomous), Nagercoil and made students to be an alert consumers.

No. of Beneficiaries: 65

Venue: Room No. 91, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Role of Consumers”

Date: 05.08.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Role of Consumers

Resource Person: Ms. A. Franklin Ragila, Assistant professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students had understood the various role of consumers.

No. of Beneficiaries: 99

Venue: In Front of St. Joseph’s Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on Adulteration in Food Items

Date: 21.08.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Adulteration in Food

Resource Person: Ms. J. Josephine Shiny, Assistant professor of Economics. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood the effects of food products.

No. of Beneficiaries: 98

Venue: Room No.91, Holy Cross College (Autonomous), Nagercoil



Mobile: 8154022
Corporate: 71414074
Location: 54/20m
Accuracy: 22.5m
Time: 06-21-2019 12:20
Name: consumer club

Title of the Programme: Talk on “Consumer Rights”

Date: 03.09.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Rights

Resource Person: Ms. J. Jenifer, Assistant Professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood the rights as a consumer.

No. of Beneficiaries: 108

Venue: Room No.91, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer Court”

Date: 12.09.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Court

Resource Person: Ms. K. Baby, Assistant Professor of History. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood the importance and functioning of Consumer Court.

No. of Beneficiaries: 55

Venue: In front of St. Joseph’s Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer Protection”

Date: 26.09.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Protection

Resource Person: Dr. V. Bini Marin, Assistant Professor of Business Administration, Scott Christian College (Autonomous), Nagercoil.

Outcome of the activity: Students understood the various types of consumers.

No. of Beneficiaries: 59

Venue: Room No. 91, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Game on “Consumer Rights”

Date: 09.10.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Rights

Resource Person: Ms. A. Franklin Ragila, Assistant Professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students enjoyed the game with enthusiasm and interest which created awareness about the rights of consumers

No. of Beneficiaries: 70

Venue: In front of St. Joseph’s Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer Rights Protection Council”

Date: 29.11.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Rights

Resource Person: Ms. A. Franklin Ragila, Assistant Professor of Commerce, Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood the functioning of Consumer Rights Protection Council Consumer Court.

No. of Beneficiaries: 67

Venue: Room No. 91, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Interesting Facts on Consumer Dispute Redressal Forum”

Date: 11.12.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Dispute Redressal Forum

Resource Person: Ms. A. Franklin Ragila, Assistant Professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students understood the facts on Consumer Dispute Redressal Forum

No. of Beneficiaries: 71

Venue: In front of St. Joseph Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer complaints and Grievances”

Date: 18.12.2019

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer complaints and Grievances

Resource Person: Ms. K. Baby, Assistant Professor of History. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students got to know the procedure to file complaints and consumer grievance settlement.

No. of Beneficiaries: 29

Venue: Golden Jubilee Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Recent trends in Consumer Awareness”

Date: 07.01.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Awareness

Resource Person: Dr. J. M. Vinitha, Assistant Professor of Economics. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students have got the awareness of consumers in modern trend

No. of Beneficiaries: 77

Venue: Golden Jubilee Hall, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Game on “Online Shopping Awareness”

Date: 21.01.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Online Shopping

Resource Person: Ms. K. Baby, Assistant Professor of History. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students actively participated in the game and explored the awareness and knowledge to be adapted while shopping online

No. of Beneficiaries: 52

Venue: In Front of Library, Holy Cross College (Autonomous), Nagercoil



Time: 21-01-2020 12:22:52
Note: consumer club

Title of the Programme: Talk on “Consumer Rights”

Date: 29.01.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Rights

Resource Person: Ms. A. Franklin Ragila, Assistant Professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students get to know about the various rights as a consumer.

No. of Beneficiaries: 97

Venue: Behind Little Free Library, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer Taste and Preferences”

Date: 10.02.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Taste and Preference

Resource Person: Dr. S. Regi, Assistant Professor of History. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students get to know about the taste and preferences of consumers.

No. of Beneficiaries: 87

Venue: Behind Little Free Library, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Talk on “Consumer Relief on Complaints”

Date: 18.02.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Relief on Complaints

Resource Person: Ms. A. Franklin Ragila, Assistant Professor of Commerce. Holy Cross College (Autonomous), Nagercoil

Outcome of the activity: Students get to know about the consumers relief on complaints.

No. of Beneficiaries: 81

Venue: Behind Little Free Library, Holy Cross College (Autonomous), Nagercoil



Title of the Programme: Debate on “Consumer Awareness”

Date: 13.03.2020

Organised by: Consumer Club, Holy Cross College (Autonomous), Nagercoil.

Theme: Consumer Awareness

Resource Person: -

Outcome of the activity: Students get to know about the awareness of consumers.

No. of Beneficiaries: 74

Venue: Behind Little Free Library, Holy Cross College (Autonomous), Nagercoil

